

Frequently Asked Questions



6. IS THE SITE SECURE?

Yes. All pages viewed on WisePay are encrypted using a 'Secure Socket Layer (SSL) session.

SSL is an industry standard and is designed to ensure internet pages and sensitive information are not intercepted. When browsing using an SSL enabled site, you will see a padlock icon visible in your browser.

All payments are made through the Protx Payment Gateway which adheres to the highest level of compliance under the Payment Card Industry Data Security Standard (PCI), including stringent fraud screening, SSL encryption and tamperproof data storage. This process is regularly audited by the banks and banking authorities.

Some of our web pages use "Cookies". A cookie is a safe, text only piece of data which WisePay uses to remember who you are as you navigate through the site, this cookie gets removed from your system when you leave WisePay.

Your card details are never stored by WisePay.

A screenshot of a web browser displaying the "Wise Account" page for Cardinal Newman School. The page header includes the school logo and the WisePay logo. Below the header, there's a navigation bar with links: "Back to Payment Area", "Payment to Make", "Payments Made", "My Account Details", and "My Wise Account". The main content area is titled "Account Details" and contains a form for updating account information. The form includes fields for "Student Name", "Student Number", "Cardinal Email Address", "Cardinal Phone Number", "Email Address", "Confirm Email Address", "Telephone", and "Mobile". There are also instructions and a "Logout" link.

WHO CAN SEE MY CARD DETAILS?

Neither WisePay nor your school can see or has access to any of your card details. Your card details are never stored by WisePay.